



Property Management

news

IMPORTANT INFORMATION ABOUT OUR SOFTWARE CHANGE

Dear Owner,

As you are aware from our previous communications, we have worked extremely hard throughout the month of March in order to change over to a new and much improved Real Estate Trust Accounting software system.

This has been an onerous task, as making the change from what was an aging program to one that will now greatly increase the quality of our reporting's to you (amongst many other things), whilst ensuring the transition was as seamless as possible for you, has included a great deal of behind the scenes work, and many hours of onsite training by the programs experts. So after all of our hard work, we are pleased for you to now find attached your latest statement, along with any associated invoices (if applicable).

We are hoping that we have ironed out all of the kinks, and this first month won't be too confusing for you. However if there is anything that you do not understand about the new statement format, or the way you have received this communication, or if it has not come through properly, **please contact us as soon as possible** and we will endeavour resolve this matter for you immediately.

We are constantly striving to bring you a faster, smoother, and more in depth service, and we know that the first month may not always be as smooth as we would like, so your feedback is important to us in order for us to have this right for you in the shortest possible timeframe.

Yours Sincerely,

The Northside Residential Team

Property Management Department Contact Details



Emily Abbott
emilya@northsidere.com.au



Erika Patron
erika@northsidere.com.au



Storm McMullen
storm@northsidere.com.au



Kristy Holmes
kristy@northsidere.com.au

relax . celebrate . enjoy